

**Office of the Training & Placement Cell  
Madan Mohan Malaviya University of Technology  
Gorakhpur**

Date: 09/06/2019

**Notice**

**Attention of -B.Tech Electrical Engineering**

**Philips** is going to hire fresh talent for "Customer Support Engineer" who have completed their **B. Tech in Electrical** branch in year 2019.

Product Portfolio scope: Complete Philips Personal Health product

- Responsible for driving product technical training to service engineers – authorized Philips service center support staff.
- Analysis the trends of failure of products / components & share relevant inputs with quality team.
- Responsible for monitoring & driving customer satisfaction through tools like NPS, Voice of consumer etc.
- Responsible for driving Trade Satisfaction Scores by consciously engaging with them through regular weekly/fortnightly/monthly visits.
- Ensure hygiene audits at Philips service centers on frequently basis.
- Project Management
- Responsible for driving Consumer Replicable Parts (CRP) sales in his territory through retailer & service center channel.

**Eligibility Criteria:**

1. B.Tech in Electrical Engineering
2. Proven academic record – 6.5 CGPA or 65% aggregate throughout their course

**Offering:**

1. B.Tech–Training Period: INR 30,000 (6 Months) Post confirmation INR 500,000
2. Location: Anywhere in India

**Selection Process:** Online assessment Technical interview Manager interview

So all the interested candidates are required to fill the Google form:-  
<https://forms.gle/ivkBVfkNo7sxMPJq5> and last date of registration is 14<sup>th</sup> June, 2019.

  
(Rajan Mishra)  
Coordinator

Ref No. : MUT/T&P/ Memo /2019

Dated: 09 June 2019

**Copy to :-**

1. P.A. to V.C. for kind information to the Hon'ble V.C
2. HOD, Electrical Engineering
3. Chairman, T & P Cell
4. Concerned Member of T&P cell.
5. O/c Website.

  
(Rajan Mishra)  
Coordinator